

**VOLTS Service & Inspection** is a strategically assembled team of managers, service technicians and administrative professionals working together to perform superior fleet management which includes service, inspections and maintenance programs.

Our main focus on high quality innovation and cost-effective solutions, makes Volts one of the safest and most responsive fleet service companies in the entire nation.

# **RESPONSIVE FLEET SERVICES INCLUDE:**

- ANSI Inspections
- Shop & Field Service
- Certified Welding
- Specialty Equipment Repair
- Full Chassis Repair & Full Hydraulic Repair
- Dielectric Testing (AC & DC)
- Federal DOT Inspections
- Boom Trucks/Crane Inspections
- Rail Gear Inspections

- Lift Gate Inspections
- Equipment Pick Up & Delivery
- Fleet Maintenance Programs(Mobile Oil, Air & Fuel Filter Change)
- Scissor Lift Inspection
- Road Technicians For Storm Restoration
- Hot Stick Testing & Ground Testing (On Site)
- Equipment Transport (CDL A & B Drivers)
- Hydraulic Cylinder & Component Rebuild/Reseal

## **VOLTS PREVENTATIVE MAINTENANCE PLANS**

Programs are available for new and existing equipment, and minimize unscheduled repairs by having highly trained technicians inspecting units regularly. It also provides convenience by having Volts field service technicians visit the customer's location for repairs and inspections.

Our programs are tailored to minimize downtime and are customized to fit your business needs. Our technicians operate on a multi-shift basis, ensuring NO downtime for your equipment. We pride ourselves on holding long standing relationships with our clients throughout the many years.

Our teams are dedicated to providing you with the highest level of professionalism, quality of work and constant communication every step of the way.

## **VOLTS RELATIONSHIP WITH MANUFACTURERS:**

All employees have constant communication with direct manufacturer's technical support including: Altec, Terex, Hogg Davis, ETI, Elliott, Reel strong, Sherman Reilly, Skylift, Dura lift, Versalift, Lane Trallers, National Crane, Freightliner, International, Kenworth, Peterbilt. This insures that we are always in-compliance with the manufacturer

# **VOLTS EXPEDITED SHIPPING & DISCOUNTED PARTS:**

Through our long-standing relationships and volume purchasing we can extend discounted pricing and expedited shipping to our customers.

# **VOLTS CUSTOMER BASE:**

We take pride in having long standing relationships with our clients throughout the years. Our first clients still work with us today. A few examples of our clients include:































































# **VOLTS TERRITORY COVERAGE:**

Largest Territory Coverage in the Industry!

Connecticut Pennsylvania
Massachusetts New Jersey
Rhode Island Delaware
Vermont Ohio
New Hampshire Indiana

Maine Virginia
New York Maryland



# **VOLTS IN-HOUSE QUALITY CONTROL:**

Our top priority is safety and quality assurance to our client, which Is why we have an in-house quality control inspector. The focus of this position is to spot-check field technicians to ensure quality work is being performed for our clients. This inspector reports directly to Volt's general manager and president. Utilizing information gathered, we can understand better what exactly needs to be the focus of our company's monthly meetings.

#### **QUALITY & PROFESSIONALISM:**

Our service team provides the highest level of professionalism, quality of work and constant communication with our customer every step of the way. Understanding the importance of the work we perform is priority at Volts. Our road technicians are constantly attending continuing education programs to further improve their skill set. We pride ourselves on holding long-standing relationships with our customer throughout the years. All our employees are full-time and Volts never subcontracts work to other companies. Some examples of continuing education include...

#### **MTAC:**

Motor Transport Association of Connecticut has the expertise to advise and assist members through all facets of the compliance process. MTAC seminars address complex and ever-changing topics in an informative and understandable format. Our instructors have had years of field experience, so they know first-hand, what our members need to know.

### Our collective knowledge base covers:

- Alcohol and Drug Testing
- Weight laws
- Enforcement
- Driver qualifications
- · Vehicle Maintenance

#### **VOLTS APPRENTICESHIP PROGRAM:**

At Volts, each employee is required to complete an in-house apprenticeship program. Each new hire must complete a 120-day OJT apprenticeship program which includes working with a veteran employee every day to ensure Knowledge & Safe Quality Work Practices are passed on. No expense is spared & no training is rushed; this apprenticeship is one step that Volts takes to make sure each employee is learning the correct procedures and how to complete the work safety.

### **MONTHLY TRAINING SEMINAR:**

The first Friday of every month is an employee mandatory training seminar. In these classes we cover continuing education on the following.

- A/C Electric Testing
- D/C Electric Testing
- Hydraulic Fundamentals & Repairs
- Emissions System Repair & Compliance.
- D.O.T. Inspections
- ANSI Inspections
- Safe working practices
- Personal Protective Equipment (PPE)
- Importance of the work we perform
- Electrical & Job site hazards

We welcome our customers to join in watching these classes.

#### **NOT JUST INSPECTORS!**

Our inspectors are not just simply inspectors, our full-service technicians are the ones inspecting your company's equipment. The importance of this is simple. Our service technicians have complete knowledge in the equipment their inspecting from TOP to BOTTOM and we can make repairs to equipment before "Red Tags" are placed on equipment – saving your company from having any down time. Our thorough inspections usually take approximately 2-3 hours. These technicians take extreme pride in having a complete understand of diagnosing and understanding on how each piece of equipment functions properly.

Volts – one of the safest and most responsive fleet service companies in the nation.

VOLTS
SERVICE & INSPECTION

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